



"Empowering patients with convenience and control through our automated portal."

ABOUT US

A US based Healthcare Service Provider in the field of Intervention Cardiology care, since 2005. Expanded in 12 states of USA with more than 150 branches and staff over 2500 with a patient base of more than 150000 Patients and various age levels and demographics

The client has now moved from traditional healthcare practices to online consultation and making the brand available to the patients across the states with 24/7 healthcare availability.

PRESSING CHALLENGES

To develop an Automated Patient Portal that gives a patient access to interaction with his / her physician(s). It also helps the patient to go about their medical procedures with much ease by using this automated portal at a minimal cost.

The scope of the proposed system included

- Patient Appointment Scheduler
- Patients Health Description Documentation
- Diagnostics and Lab testing Management
- Pharmacy and medicine delivery

BUSINESS PROBLEM

In many healthcare facilities, patient data management and communication between healthcare providers can be inefficient and time-consuming, leading to delays in diagnosis, treatment, and overall patient care. This can result in poor patient outcomes, decreased patient satisfaction, and increased costs for the healthcare facility.

BENEFITS

The Portal Provides a username and password to the patient, which is then used to enter his/her details and schedule an appointment with the physician/s. The patient can also chat with his/her physician and avoid waiting time and also avail instant medical opinion via this system. He/she has access to all charting information. In cases of emergencies valuable lifesaving information is made available to the physician almost on the fly.

THE ADVANTAGES

- Patients are given the facility to interact with their physicians without going to the doctor's , office.
- Patients can access all medical related information and transactions made by them through the system
- Patients can book appointments with their physicians without having the need to call the front office.
- All the lab tests can be done Via portal and the reports can be directly uploaded in the Patients profile for easier access and better consultation
- E-medicines can be dispatched to the Patients by Scanning the Dr's Prescription.

IMPACT

45%

Improved Patient satisfaction

70%

Preliminary Diagnosis Time Reduction

78%

Risk Reduction

54%

Surge in Personal Healthcare Consultation

90%

Support System Efficiency Increased

